



Scooter and Power Chair Warranty

STRUCTURAL FRAME – SEVEN YEAR LIMITED WARRANTY

Merits Australia warrants that the frame will be free from defects under normal use, for a period of seven (7) years from the date of purchase by the original owner.

Merits Australia will repair or replace at our option, free of charge any part found upon examination by Merits Australia to be defective in material and/or workmanship within the warranty period

All parts claimed under warranty must be returned to Merits Australia in their present condition. Only an authorised warranty dealer of Merits Australia, following approval by Merits Australia can undertake warranty work.

DRIVE TRAIN ASSEMBLY – TWO YEARS LIMITED WARRANTY

Merits Australia warrants that the drive train assembly will be free from defects under normal use, for a period of two (2) years from the date of purchase by the original owner.

Merits Australia will repair or replace at our option, free of charge any part found upon examination by Merits Australia to be defective in material and/or workmanship within the warranty period

All parts claimed under warranty must be returned to Merits Australia in their present condition. Only an authorised warranty dealer of Merits Australia, following approval by Merits Australia can undertake warranty work.

Drive Train components include
Transaxle, Motor and Magnetic Brake

OTHER PARTS – ONE YEAR LIMITED WARRANTY

Merits Australia will repair or replace at our option, free of charge any part found upon examination by Merits Australia to be defective in material and/or workmanship within the warranty period

Other parts include
Potentiometers, Electronic controller, Joystick, Bearings, Circuit boards, Battery charger

All parts claimed under warranty must be returned to Merits Australia in their present condition. Only an authorised warranty dealer of Merits Australia, following approval by Merits Australia can undertake warranty work.

EXCLUSIONS

All transportation costs associated with the warranty claim and return of parts for repair or replacement are the responsibility of the original owner.

Normal wear items are not covered under this warranty. These items are such as tyres, tubes, brake pads, motor brushes, upholstery and seating and armrests, fuses/bulbs.

Damage caused by –

- Excessive abuse, misuse, negligence or accident
- Improper maintenance or maintenance carried out by non-approved persons.
- Improper operation or storage.
- Commercial use.

Is not covered by warranty

All warranties provided are for original purchaser only and are not transferable.